

# **Municipal Booklet**

MUNICIPALITY OF BORBA



## **Promoters**



Praça do Municipio, 22 7040-027 Arraiolos Telephone: +351 266 490 240 Website: www.cm-arraiolos.pt



Largo dos Paços do Concelho 7050-127 Montemor-o-Novo Telephone: +351 266 898 100 Portal: www.cm-montemornovo.pt



Praça da República 7150-027 Borba Telephone: +351 268 891 630 Website: www.cm-borba.pt



Praça do Minucipio 7540-136 Santiago do Cacém Telephone: +351 269 829 400 Website: www.cm-santiagocacem.pt



Rua Isabel Maria Picão Apartado 70 7350-953 Elvas Telephone: +351 268 639 740 Website: www.cm.elvas.pt



Largo Ramos Cosa 7520-159 Sines Telephone: +351 269 630 600 Website: www.sines.pt



Rossio Marguês de Pombal 7100-513 Estremoz Telephone: +351 268 339 200 Website: www.cm-estremoz.pt



Avenida da República 7080-099 Vendas Novas Telephone: +351 269 807 700 vendas novas Website: www.cm-vendasnovas.pt



Edificio Paços do Municipio Praça de Sertório 7004-506 Évora Telephone: +351 266 777 000 Website: www.cm-evora.pt



Praça da República 7160-207 Vila Vicosa Telephone: +351 269 889 310 Website: www.cm-vilavicosa.pt

Municipal Booklet - Municipality of Borba

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# Introduction

## Introduction

This file consists of a useful instrument for internal and external investors, ensuring a prompt response of both the Municipality of Borba and the Blue Corridor Network to investor requests, as well as presenting the components that the municipality has to offer in terms of investment attraction – industrial space availability, support services, human resources or business environment.

The Municipality of Borba



# The blue corridor network

## The blue corridor network

The Blue Corridor Urban Network for Competitiveness and Innovation is part of a policy instrument called Urban Network for Competitiveness and Innovation which aims to overcome the weaknesses of the Portuguese cities through interurban cooperation strategies and the constitution of urban networks with sufficient scale and resources to develop new functions and attract innovative activities. The Blue Corridor includes the municipalities of Arraiolos, Borba, Elvas, Estremoz, Évora, Montemor-o-Novo, Santiago Cacém, Sines, Vendas Novas and Vila Viçosa that are strategically located on the link between the Lisbon Metropolitan Area and Spain, setting a territorial line up of urban centers that starts with the cities of the Alentejo Coast, through the so-called "Atlantic gateway" and structure the Central Alentejo territory, ending in Alto Alentejo with the Badajoz connection.



Urban Network for Competitiveness and Innovation Source: RUCI Blue Corridor

The strategic vision of the Blue Corridor Network is supported on four strategic layers, in which each of these progressively increase the value and potential of the previous ones and proactively contribute to the affirmation of the competitive advantage of the Urban Network and of all the interventions that are intended to be developed in the Cities and Urban Centers of this territory: • Enabling collaboration dynamics supported on the streamlining of efforts and the guaranty of complementarities;

- Promoting creativity in urban atractivity;
- Access of enterprises to knowledge and innovation processes;
- Facilitated location for business accommodation/ hosting.

# Why invest in the Blue Corridor

## Why invest in the Blue Corridor

## Macroeconomic Data

**Investing in the Blue Corridor** is investing on a close and accessible territory and on an area of excellence, in the Iberian and national context, for business location and growth with efficient public services oriented to support the specific needs of businessmen and enterprise hosting areas, that correspond to the individual requirements of various types of investors/ entrepreneurs. Investing in the Blue Corridor is investing in the main axis of goods exchange of Sines-Elvas, at an Iberian scale, strengthened by a network of companies and agents targeted to address to the needs of investors with the ability to produce and offer a quick response to recognized quality products, from traditional products to products with a High-Tech Merger value.







## **Competitive Advantages**

#### ACCESSES/ MOBILITY/ TRANSPORTATION NETWORK

Accessibility to major national urban axes and Spain (connections to the ٠ Lisbon Metropolitan Area and Madrid) Network inserted in the principal road and rail axes • Port of Sines Railroad connection between Lisbon and Évora (Intercity service) Proximity to the Port of Lisbon and Setúbal Logistics Platform of Elvas/ Caia **BUSINESS HOSTING AREAS** Availability of hosting areas for businesses • Diversity among available areas • Largest industrial area of the country (ZILS) with immediate availability of • land space for big projects **INVESTOR SUPPORT SERVICES** Desk Office support services for entrepreneurs (GADE / GAE) • Proximity between decision makers and investors (time efficiency) • EDUCATION AND TRAINING OPTIONS Vocational and technological education • Extended higher education (University of Évora, Elvas School of • Agriculture, Instituto Piaget - Santo André and Sines Tecnopolo)



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R&D ACTIVITIES				
CEVALOR CENTRO TECNOLOGICO DA FEDRA NATURAL DE PORTUGAL	<ul> <li>University of Évora, Sines Technology and Science Park - Research Units</li> <li>CEVALOR with experience in the development of technology related to the regional business tissue</li> </ul>			
	QUALIFIED URBAN SPACES			
	<ul> <li>Availability of cultural and sporting equipments</li> <li>Urban centers of a regional dimension</li> </ul>			
	WEATHER CONDITIONS / RENEWABLE ENERGY			
	<ul> <li>Higher values of solar radiation in Europe</li> <li>Prime locations for the installation of wind farms/ parks in the Alentejo Coast</li> </ul>			
	ENVIRONMENTAL AND SOCIAL CONCERNS			
Évora InovCity Int long Let	<ul> <li>Investment in energy efficiency (InovCity Project in Evora, Energy Efficiency Project in Sines, Integrated Management of Health and Environment of Sines Project)</li> <li>Covenant of Mayors, endorsed by municipalities of the Blue Corridor</li> </ul>			
	EFFICIENCY OF PUBLIC SERVICES			
VIX, INVER & EXPERIMENT. IN CORRECTOR AZUL PROMONYEST - REFER PROMOCIO E EMPESANO.	<ul> <li>Investment on administrative modernization (Governance - RUCI Blue Corridor Project)</li> </ul>			
ENDOGENOUS RESOURCES				
	<ul> <li>Sines-Elvas axis of market exchange, of an Iberian scale, strengthened by a network of companies and agents targeted to the needs of investors</li> <li>Ability to produce and offer a quick response to recognized quality products, from endogenous resources and traditional products to products with a High-Tech Merger value.</li> </ul>			

# About Borba

## About Borba



#### **ORIGIN OF THE NAME**

#### Heraldry

A silver shield with a red illuminated castle in an opened field, accompanied by two green sovereiras trees in a black field, cut by three wavy bands (two silver and a blue one) with two affronted silver barbells. In the top of the shield, an Order of Aviz cross between two red moon crescents. The shield has a silver mural crown with five towers. The white strip says "Municipality of Borba".

#### Flag

Flag composed by eight pieces of red and white. Silver and red cord and tassels. Gold rod and gold cast.

#### Label

Under the Law, with the caption: "Municipality of Borba".

#### Symbology

**The red castle** – It represents the castle of Borba, painted in red to symbolize wars and victories.

The two sovereiras trees - Common trees in the region. The Avis Cross - Marks the presence of this Order in Borba.

**The Crescents** - Marks the Moorish presence in this region before the Portuguese conquest

The barbells and the blue and silver wavy band - an allusion to the barbell legend that gave the name to the village (the barbel became Borba over time)



## History and heritage

Borba is a very old village whose foundation some authors attribute to the Gallo- Celtic people. The village was under Roman, Gothic and Moorish domination, being conquered by king D. Afonso II in 1217 and settled by the same king. On June 15, 1302, king D. Dinis granted its first charter, becoming the municipality of Borba after separating from Estremoz. A new charter was given by king D. Manuel I on June 1, 1512. King D. Dinis has also ordered the construction of the wall around the village.

The castle was settled in a quadrilateral plant and its construction obeyed the current systems of similar fortifications in the region. With thick masonry, the wall was thick and had a normal height, crowned by gothic merlons and a large adarve along the wall. The shallow gap disappeared as the houses were established on the outer face. By the early 18th century, the regional military government ordered an entrenched camp with moats, covered roads and piling, around the village; there were still traces of the sketched work in 1766. Nowadays, there are still the donjon and the two doors (Estremoz and Celeiro doors) from the built or remodelled castle from the 13th century.

Borba was the place of many notable events of our History. One of the major was the death by hanging of both castle governor, Rodrigo da Cunha Ferreira,



and the two Portuguese captains of the garrison in the summer of 1662, after the invasion of D. João of Austria's army. This heinous act was a revenge for the death of three captains, a sergeant and 20 soldiers of their forces, and also 50 wounded. The memory of the people kept this ephemeris in toponomy "Rua dos Enforcados" (Street of the Hanged), afterwards called "Rua Direita". D. João of Austria ordered to ignite the Town Hall and the Municipal Clerk, losing all the ancient manuscripts with the History of Borba.

From 1383 to 1385, Borba was also involved in the independence campaign, highlighting the events that occured during the occupation of the English allies of the Duke of Lancaster and the snare of Vila Viçosa, where Fernão Pereira, brother of D. Nuno Alvares Pereira, who had the military headquarters in Borba and was its first grantee by the mercy of king D. João I, lost his life. In 1483, D. Afonso Henriques, son of D. Fernando da Trastâmara, Sir of Barbacena, became the alcaide of Borba, an offer of D. João II, confiscated from Dukes of Bragança.

In 1665, Borba was occupied by three regiments of infantry and one third of chivalry, and the population suffered a terrible new invasion, which collapsed in the field of Montes Claros, with the defeat of the armies of Philip IV. Here, near the road between Vila Viçosa and Estremoz, Marquis of Caracena tried to stop the Portuguese troops from helping Vila Viçosa, where the Spaniards intended to destroy the Palace of the Dukes of Bragança, symbol of the new dynasty. The Portuguese troops, commanded by the Marquis of Marialva and the Earl of Galveias managed to defeat the most powerful army in Europe, showing the world that a reconquest of Portugal by Spain would be a costly, time consuming and even impossible task. Thus, thanks to this battle, Peace with Spain was signed in 1668, beginning a new era of prosperity, optimism and wealth for Portugal.

In 1708, the general of artillery João Furtado de Mendonça, governor of the city of Elvas, was commander of Borba. In June 1711, the village suffered the military occupation of the Spanish general D. Domingos de Ceo, which imposed to the population a high war tax. During the Peninsular War in Borba a group of militiamen stood up to defend Évora, on June 29, 1808. Shortly after, between 1809 and 1811, a Scottish Brigade of Anglo-Portuguese army of Beresford was lodged in Borba.

In the year of 2009, a new chapter was written with the rise of Borba to city. On June 12, the deputies of the Assembly of the Republic voted unanimously to rise Borba to the category of town.





## Population

In the last 100 years the evolution of the population in the municipality of Borba was characterized by some variation, reflecting the social, economic, political and cultural transformations occurred in the country and the Alentejo region.

Between 1900 and 1930 there was a positive demographic variation, with an increase of 23,55%, from 6.551 inhabitants, at the beginning of the century, to 8.094. In the period 1930-1960 there was an increase of 28,87%, driven by the influx of hand labour from other regions of the country to work in agricultural activities that have suffered a major boost with the launch of the "Campaign of Wheat", sponsored by the New State government. In 1960, the municipality presented a population of 10.431 inhabitants. From this decade, there was a population decrease, due to the significant migratory flow towards the major urban/ industrial centres of the country, particularly, towards

the Metropolitan Area of Lisbon and Europe. This trend was kept until the nineties, continuing until the present day, but slower. At the beginning of the new century, there was a population of 7.782 inhabitants. Like the majority of municipalities of the Alentejo, there was a break of population in the rural parishes with a slightly compensation at the municipality seats.

According to Census 2011, there has been a decline in the number of inhabitants to 7.333, 4.537 of them live in the two urban parishes of Borba (Matriz and S. Bartolomeu), 2.056 in Rio de Moinhos parish and 740 in Orada parish.

The municipality area spread over 145,12 km<sup>2</sup> and includes 4 parishes, namely, S. Bartolomeu and Matriz (both urban parishes), Rio de Moinhos and Orada (rural parishes). The population density is about 50,5 inhabitants per km<sup>2</sup>.



## Location

Borba is a municipality from Alentejo region, in the extreme north of the district of Évora, facing north and east with the Portalegre district and the municipality of Vila Viçosa, facing south with the municipalities of Alandroal and Redondo and facing west with the municipality of Estremoz.

It is located in the "Zone of Marbles", a designation for this sub-region of Alentejo, because of its specificity given by the expertise in extracting and transforming marbles.

From the point of view of its geographical location, in the context of the urban network, the town of Borba is equidistant position between two urban centres of regional scope, Évora and Badajoz (about 50 Km distance to each centre).



#### DISTANCE

Borba occupies an area of about 14500ha and is divided into three zones:

- An area to the north, from EN4 road, including almost entirely the parish of Orada, sparsely populated and dominated by agricultural activity, particularly, vineyards.
- A central band between the EN4 road and Serra de Ossa, covering the parishes of São Bartolomeu, Matriz and almost the entire Rio de Moinhos parish. This area is dominated by industrial activity associated to the extraction of marble.
- A south side, between CM1042 and the municipality boundary, including Rio de Moinhos: a mountainous area, virtually uninhabited and dominated by forestry.

#### ACCESSIBILITY

About accessibility, Borba is served by the A6, with an easy access to IP2 (10 Km). The A6 is an important transverse axis, which connects Lisbon to Badajoz/ Sevilla/Madrid, through Montemor-o-Novo, Evora, Elvas and Estremoz.

The IP2, with a fast lane feature, is a longitudinal axis establishing the North/South connection between important middle-sized cities of the interior. IP2 connects Bragança to Vila Real de Santo Antonio, passing through Guarda, Covilhã, Castelo Branco, Portalegre, Évora and Beja.

Besides the main network, the municipality is served by EN 4 which connects the Metropolitan Area of Lisbon to Elvas/Badajoz, through Montemor-o-Novo and also the city of Évora through the EN 254.

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## Education and training

Over the last years, the municipality created excellent educational facilities, providing all students, in all educational institutions, the same learning conditions.



The old buildings of basic education have been completely refurbished and equipped with the best heating and safety equipment; there was a significant improvement on outdoor spaces, on school libraries and new technologies of information and communication, with installation of computers, printers and educational software. The provision of meals was enlarged, becoming a reality in all schools and some new vehicles were acquired to ensure school transportation to all students who need. The municipality also rewards the best students with higher education scholarships and school social action is provided for those who need. There was also created the "Reread" project, where textbooks are collected and reused by neediest families.

In recent decades, the largest public investment in the municipality occurred in education which projected the education and training of young people to very high levels, through the redevelopment of the School Father Benedict Pereira de Borba and the construction of the new school centre (kindergarten and basic school) for more than 850 students, an investment of 4,5 million euros, which included new modern equipment.

Along with the several cultural, sport and leisure facilities, all these measures are now differentiating factors that may contribute to settle people and stop depopulation, providing better living conditions for householders.



### EDUCATIONAL INSTITUTIONS MUNICIPALITY OF BORBA:

- 5 kindergartens;
- 4 basic schools (1st cycle, till 4<sup>th</sup> grade);
- 1 basic schools (2<sup>nd</sup> and 3<sup>rd</sup> cycles, from 5<sup>th</sup> to 9<sup>th</sup> grade);
- 1 vocational education and training school (VET).

## Business environment

#### ECONOMY

Borba comprises a set of economic activities quite diverse and in the region and distinctive in Alentejo. The main engine of development is the extraction and processing of marble. This activity gives a unique landscape: the deep the craters where is extracted the so-called "white gold" contrasts with the huge heaps where the surplus is deposited.



were forced to rely on new products to ensure their food, making local food very rich in plants and herbs that make the taste very appreciated, improved by the olive oil that is extracted from the olive groves that complement the vast landscape of the municipality, in contrast to the quarries and vineyards. In addition, the sausages are also very famous not only because of its tradition but also for its quality, being increasingly appreciated for its genuineness.

Borba also is also known by the vast and rich historic heritage that invites visitors to discovery and rediscovery History, calling for a more careful and slower visit. Serra d' Ossa arises from the Alentejo peneplain a half - dozen kilometres. This is a pleasant place that also deserves a long visit and there is a good accommodation response, with good quality, namely, a set of residential units, cottages, tourism in a manorhouse, among others.

Borba is also associated with the excellent wines produced in the municipality by several units, evidenced in the medals won in national and international competitions in the sector.

A good wine, white or red, is always a good reason for trying the delicious cheese produced in Rio de Moinhos, whose treatment and cure gives it an intensive flavour that inevitably sharpens the appetite, becoming more exquisite with the traditional bread of Borba, produced with longstanding know-how, which passed from generation to generation, perpetuating its genuineness up to today. As a result of the economic difficulties in certain periods of our History, people





### Numero de empresas e escalão de pessoal ao serviço

Number of entreprises and employment size class



#### Explorações e superfície agrícola utilizada I Holdings and utilised agricultural area

	5			0		0	
		Explorações I hold	lings	Área I Ar	rea		
			482		9.022 ha		
	<b>Produção vinícola declarada expressa em mosto</b> (unidade: hl) Wine production declarec in grape must form (unit: hl)						
Total		Produção de vir	nho poi	<b>r qualidade I</b> Wine	e production	by quality	

	Total	Vinho licoroso com DOP	OP (PDO wine)		(PC	o com IGP Gl wine)	Vinhos sem certificação (Wines without certification)	
	(PDO liquer wine) Branco (Whit	Branco (White)	Tinto/rosado (Red/Rose)	Branco (White)	Tinto/rosado (Red/Rose)	Branco (White)	Tinto/rosado (Red/Rose)	
	119.719	159	17.162	50.829	10.296	41.273	0	0

Dados: INE - Anuário Estatístico da Região Alentejo 2011 | Information: INE - Statistical Yearbook of Alentejo Region 2011

#### **INDUSTRIAL PARKS**

In Borba, issues like development and modernity have been a constant concern for the municipality. However, significant steps were taken towards development through the planning and implementation of industrial parks, in order to attract investment. In the municipality of Borba you may find three industrial parks, namely, Cruz de Cristo Industrial Park, Alto dos Bacelos Industrial Park and Industrial Pole and Agricultural Support of Orada.

Cruz de Cristo Industrial Park is dedicated to the installation of small factories and slight mechanical units, manufacturing units, crafting units and fuel supply units. Alto dos Bacelos Industrial Park is suited for the installation of process manufacturing, metallurgical and also metalworking industries. Industrial Pole and Agricultural Support of Orada is suited for several industries, as long as the compatibility between industries and residences is insured.

Characteristics of the local Industrial Parks				
	Number of Industrial Parks in the municipality	3 industrial parks		
	Total area of the Industrial Parks (hectares)	64,93 ha		
General information	Available area (% of total area)	63%		
	Number of industrial lots	156 lots		
	Average cost for lot acquisition	It depends on the industrial park		
	Number of companies installed	84 companies		
	Water supply infrastructures			
	Sewerage network			
to deset sint so when the silities	High-power electric supplies			
Industrial parks facilities	Communication network			
	Transport facilities - roadways			
	Green spaces			
Gas/petrol station				
Lots information	Industrial lots have several sizes - between 400m2 and 25.000m <sup>2</sup> - depending on the park.			

### CRUZ DE CRISTO INDUSTRIAL PARK

The Cruz de Cristo Industrial Park, which is located within the city limits of Borba, is mainly occupied by lots intended for warehouse, small factories and marble processing units (stone). There are still 1 lot with 268 m2 available for industry.



#### ALTO DOS BACELOS INDUSTRIAL PARK

Alto dos Bacelos Industrial Park is located outside urban areas and next to the variant to EN 255, facing directly the EM508-3. It has an area of 48.60 ha and is suited industry, logistics and storage, trading, services and spaces for collective use equipment (here, you can find the transfer station for solid waste of Borba). Currently, there are many lots available.



## INDUSTRIAL POLE AND AGRICULTURAL SUPPORT OF ORADA

The Industrial Pole and Agricultural Support of Orada is located within the urban area of Orada (one of the rural parishes of the municipality), next to EM 506.

13 lots were created - 9 of them for industrial use and 4 for equipment - with several sizes, between 1.066.00 m2 and 1.294.00 m<sup>2</sup>; peak areas of deployment are generally 300 m<sup>2</sup>. There are still 8 lots available for sale.



## Key differentiating factors

In recent years, historical, geographical and patrimonial importance of Borba was recognised as the Assembly of the Republic approved its raising into city, on June 12 2009. Also, new public facilities were created: a new Municipal Library (resulted from the Palace of Melos' recovery), a new indoor pool, the recovery of the Cine-Theatre of Borba, Pavilion for Events, Transboundary Youth, Culture and Heritage Forum, Citizen's Information Centre (Loja do Cidadão), Healthcare Centre, among others.



With an excellent geographical location near the capital district - Évora – and from the capital of Spain – Madrid -, and also on the A6 highway axis and the planned route for the high speed rail line, Borba offers modernity and quality of life combined with a focus on rural environment preservation and a focus on traditions and experiences that define the people's soul. In a municipality with a great amount of natural resources, economic activities are mainly focused on what those products that mother Earth gives to us: many products of excellence, for instance the marbles, wine, cheeses, cured meats or olive oils, which have disseminated the name "Borba" worldwide.

The promotion and dissemination of these products have assumed a great importance for local business development, looking to reinforce its presence in foreign markets where it already exports, as well as opening doors to new markets, mainly in fast growing economies. During the last years, the city hall has invited several ambassadors and delegations from various countries to visit the municipality and to get a closer look to the processes of exploration and production of these products; the municipality has also been travelling across borders to promote them, a frequent practice, even when the municipality assumes cooperation projects.

In order to encourage a sustained and integrated vision throughout the municipality, the local promotion have been focused on thematic events like the Festival of the Wine and Vine in Borba, the Cheese Fair in Rio de Moinhos and the Food Herbs Fair in Orada. These events integrate the promotion of all products, boosting up, at the same time, other sectors of activity, highlighting the genuine and rich local cuisine, the quality of accommodation and local stores, along with the historical and natural heritage.

Depending on the event, there are two infrastructures available: the Pavilion for Events of Borba, which allows performing quite diverse initiatives, and the Pavilion of Fairs and Exhibitions of Orada.

The food, for its diversity and richness, is very much appreciated, which contributed for the attraction of tourists and the development of several initiatives, most recently the creation of the project "Vamos fazer as onze" (Let's do eleven), around a unique tradition and, for a fixed value, people is invited to enjoy the many typical snacks of local restaurants, promoting gathering, good humour and interaction between generations. Also in this area and, in order to develop and promote the local and regional cuisine, the municipality is developing the application "Borba Cidade Criativa Gastronómica" (Borba, a Gourmet and Creative City) which will be presented to UNESCO, briefly.

Nowadays, all these sectors of activity have great potential for development, in a coupled and integrated way; there are still many opportunities to explore, trying to reach a sustainable and sustained growth in the future. To support business, we can stand out the GADE -Economic Development Support Office, providing services for the business community, the FAME -Fund of Support for Micro and Small Enterprises, a partnership between some entities developed for several years, and, more recently, the municipality has led the PROVERE of the Marble Zone, an instrument to stimulate economic initiatives of several players, in low density areas and with lower development opportunities, establishing itself as a strategy of collective efficiency.



## Infrastructures and facilities

### HEALTHCARE INFRASTRUCTURES

	Healthcare centres	1
t t	Healthcare units (extensions)	2
	Healthcare mobile units	1
	Pharmacies	2
	Pharmaceutical units	1

### SOCIAL FACILITIES

Nurseries	1
Day care centres	2
Nursing homes and LTC facilities	3
Workshops for elders	1
Temporary accommodation	1
Social cafeteria	1
Social laundry	1
Job centre (IEFP - Institute of	
Employment and Vocational	1
Training)	

### LEISURE AND CULTURAL FACILITIES

	Cine-theatre	1
	Library	1
	Toy and leisure library	1
11 Constants	Internet room	1
	Outdoor amphitheatre	1



## SPORTS FACILITIES



Indoor pool	1
Outdoor pool	1
Sports field	1
Sports hall	1
Mini-golf course	1
Running track	1

## SERVICES



Information Desk (Balcão Único)	1
Citizen's Information Centre (Loja do Cidadão)	1
Civil registration office	1
Local tax office	1
Local social security office	1



## Culture

Due to recovery of some historic buildings, the municipality is now able to provide a regular and assorted cultural program, contributing to a more facilitated access to cultural initiatives and promoting cultural habits.

After several decades closed, the Cine-theatre was recovered and is now offering a range of regular exhibitions for public, including film screenings, theatre, musicals, lectures and seminars, and other initiatives, in a room with a 80 people capacity. The municipal library, toy and leisure library and the internet room were created in the recovered Palace of Melos, an emblematic building in the historic city centre. Another historic building is the Hospice of Nossa Senhora da Soledade, was recovered and transformed into the Transboundary Youth, Culture and Heritage Forum. There is also a new Pavilion for Events with a multipurpose function, prepared for many promotional, cultural or sporting activities.

The municipality has several associations that play an important role in the cultural promotion, keeping a regular intervention in the community, promoting traditions and the work of local artists, for instance, poetry, sculpture, painting, handcrafts, among others.



## Sports

The municipality has a great dynamism in sports, offering a range of facilities and opportunities to practice different kinds of sports, encouraging leisure activities.

Considering that exercise can improve both mental and physical health, the municipality offers a range of facilities suitable for several types of sports, which led to an increasing practice of regular exercise and healthier lifestyles among residents.

Sports Park of Borba, widely refurbished, was an ambitious project and implemented in stages. Nowadays, there is a natural grass football pitch, used

by football and rugby associations, bringing together hundreds of young people and the general population. This project includes a small running track for training and competitions, an indoor pool and a mini-golf course.

All parishes were provided with a multipurpose sports field.

The diversity of equipment enables the practice of several sports, meeting the needs of a community that seeks for activities in their leisure time, especially for young people.



## Services

Over recent years, the municipality was provided with new services and the existing ones were refurbished to match the desires and needs of the local community. Regarding healthcare, the new Healthcare Centre has significantly improved the assistance, as new extensions were created in the rural parishes, ensuring effective access to health care for the entire population. Regarding information services, the creation of the Citizen's Information Centre (Loja do Cidadão) brought a range of services that previously were only located in Évora. Currently, the Citizen's Information Centre (Loja do Cidadão) also serves other neighbouring municipalities.

The Information Desk (Balcão Único) also came to ease contact between residents and the municipality. This service reflects the implementation of the Municipal Simplex system, where services are gathered all together in a single place, with effective results in transparency, efficiency and responsiveness. It's a modern space with a working schedule suited to the people's needs.



# Contacts

# Contact



Praça da República 7150 - 249 Borba Telephone: +351 268 891 630 E-mail: balcaounico@cm-borba.pt Website: **www.cm-borba.pt** 

www.corredorazul.net